

Brown Bag Lunch and Learn Series

EXCEPTIONAL CUSTOMER SERVICE

Free Seminar

Thursday, March 18, 2010

11:30 a.m. - 12:30 p.m.

Hollywood Branch Library

2600 Hollywood Blvd

Bring a Bag Lunch



The City of Hollywood has partnered with the Jim Moran Institute (JMI) to host the free monthly “Brown Bag Lunch and Learn Seminar Series.” JMI’s Global Entrepreneurship Program in the College of Business at Florida State University nurtures entrepreneurship in the global marketplace through practical assistance, applied education and public recognition. JMI provides a wide range of services at no charge. For more information visit www.cob.fsu.edu/jmi/.

➤ **Skills & techniques you can use to develop GREAT customer service**

To register to attend this free training or for additional information, contact the Office of Business & International Trade at 954.921.3388 by March 17, 2010.